

Curriculum Vitae

Dr. Audrey Heffron Casserleigh

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General Information

University address: Emergency Management & Homeland Security
College of Social Sciences and Public Policy
Bellamy Building 638
Florida State University
Tallahassee, Florida 32306-2250
Phone: 850-644-9961; Fax: 850/645-4660

E-mail address: aheffron@fsu.edu

Web site:
<http://em.fsu.edu/mura/index.cfm/about-us/faculty-staff/audrey-heffron-casserleigh/>

Professional Preparation

- 2009 PhD, University of Cambridge, Cambridge ENgland. Major: Human, Social, and Political Science. Organizational De-evolution Terror Groups. Supervisor: Dr. Alastair Fraser.
- Audrey Heffron. (2009). *Organizational De-evolution and the Small Group or Single Actor Phenomenon in Terrorism*. (Doctoral dissertation, University of Cambridge, Cambridge England). Retrieved from <https://www.repository.cam.ac.uk/handle/1810/194745/>, <http://www.academia.edu/2965960/>.
- 2001 Master of Science, Florida State University, Tallahassee FL. Major: Educational Research. Instructional Research Design. Supervisor: Dr. Rob Reiser.
- 2000 Graduate Certificate, Florida State University, Tallahassee, FL. Major: Public Administration and Policy. Supervisor: Dr. Fran Berry.
- 1999 Graduate Certificate, Florida State University, Tallahassee FL. Major: Certificate in Emergency Management. Supervisor: Dr. Janet Dilling.
- 1994 BA, Wells College, Aurora, NY. Major: Women's Studies and African American History. Supervisor: Dr. Leslie Bernall.

1992 English Studies, University College Oxford, Oxford England. Major: 20th Century Women Writers. 20th Century Woman Writers. Supervisor: Dr. Tim Mole.

Nondegree Education and Training

2004–present Understanding Diversity.
National Coalition Building Institute.

2001–present Conflict Resolution.
National Mediation Council.

1996–present US Department of the Interior – Project Planning.

2011 Homeland Security Exercise Evaluation Program.
Credentialing required to design national homeland security exercises.

2011 Homeland Security Exercise Evaluation Program - Train the Trainer.
Credentialing required to design national homeland security exercises.

2011 Radiological Monitoring.
Through the Florida Division of Emergency Management.

2010 Hazardous Weather Warning.
Federal Emergency Management Agency.

2009 Crisis Management.
Through the Florida Division of Emergency Management.

2009 Crisis Management.
Through the Florida Division of Emergency Management.

2008 Hazardous Materials Awareness Training.
Federal Emergency Management Agency.

2006 Controller / Simulator Workshop.
Through the Florida Division of Emergency Management.

2005 Exercise Evaluation Workshop.
Through the Florida Division of Emergency Management.

- 2003–2005 Project Management Professional (PMP) certification.
The Kerzner Approach to Project Management Excellence - taken through the International Institute for Learning, Inc.
- 2002 Hospital Emergency Management: Concepts and Implications of WMD in Terrorist Threats.
FEMA / DHS / CDC joint training.
- 1998 Management and Supervision of Training - FEMA The Master Trainer Program.
Offered through the Emergency Management Institute - The Federal Emergency Management Agency's Institute for Advanced Learning.
- 1997–1998 Course Evaluation - FEMA The Master Trainer Program.
Offered through the Emergency Management Institute - The Federal Emergency Management Agency's Institute for Advanced Learning.
- 1997–1998 Instructional Delivery - FEMA The Master Trainer Program.
Offered through the Emergency Management Institute - The Federal Emergency Management Agency's Institute for Advanced Learning.
- 1997–1998 Performance and Needs Analysis - FEMA The Master Trainer Program.
Offered through the Emergency Management Institute - The Federal Emergency Management Agency's Institute for Advanced Learning.
- 1997–1998 The Blanchard Institute and the Presidio Leadership Center; Situational Leadership, The Facilitative Leader, Cycle of Group Dynamics.

Professional Credential(s)

- 2012–present Incident Command - IS 700 National Incident Management System (NIMS).
Federal Emergency Management Agency.
- 2012–present Incident Command - IS 800 National Response Framework.
Federal Emergency Management Agency.
- 2011–present Homeland Security Exercise and Evaluation Program - Trainer Certified.
- 2011–present IS-660 - Introduction to Public-Private Partnerships.
Federal Emergency Management Agency.

- 2008–present Incident Command - ICS 300 Intermediate ICS for Expanding Incidents.
Federal Emergency Management Agency.
- 2007–present Incident Command - IS 100.
Federal Emergency Management Agency.
- 2007–present Incident Command for Hospitals - IS 200.
Federal Emergency Management Agency.
- 2001–present Conflict Resolution Certification.
Provided by the National Mediation Council.
- 1998–present Adult Learning in Experiential Education, Low Ropes certified.
Private Public Ventures.
- 1998–present Basic Electrical.
Union Level I.
- 1998–present Basic Plumbing.
Union Level I - Plumbers & Gasfitters Local 5 Union Hall.
- 1997–present Trail Maintenance And Construction.
Through the Yale School of Forestry.
- 1996–present Damage Assesment - Levels I and II.
American Red Cross.
- 1996–present Mass Care - Levels I and II.
American Red Cross.
- 1995–present Family Assistance.
American Red Cross.
- 1995–present Shelter Operations.
American Red Cross.

Professional Experience

- 2017–present Teaching Faculty III, Emergency Management & Homeland Security Program,
Florida State University.

- 2009–2017 Teaching Faculty II, Emergency Management & Homeland Security, Florida State University.
- 2006–2016 Director, Emergency Management & Homeland Security Program, Florida State University.
em.fsu.edu.
- 2006–2016 Director, Center for Disaster Risk Policy, Florida State University.
- 1999–2009 Associate In / Teaching Faculty I, FL Public Affairs Ctr, Florida State University.
- 1998–2006 Deputy Director, Emergency Management & Homeland Security Program, Florida State University.
em.fsu.edu.
- 1998–2005 Principal/ Owner, TEAM Simulation, Inc.
- 1997–1999 Curriculum Designer - Emergency Management Institute, Federal Emergency Management Agency (FEMA).
- 1997–1999 Team Leader and Lead Computer Instructor, Federal Emergency Management Agency (FEMA).
- 1996–1997 Consultant, Presido Leadership Center.
Leadership training of National Service Executives. Lead Instructor for: The Facilitative Leadership Model, Consensus Building, Cycle of Group Dynamics, and The Situational Leadership Model.
- 1994–1997 Senior Team Leader, Americoprs - National Civilian Community Corps.
Responsible and accountable for the management, administration, and supervision of the assigned projects, training and operations of ten teams comprised of 109 Corps Members. Team Leader - The Americorps Leaders Program Corps Member - Aberdeen Proving Ground.

Visiting Professorship(s)

- 2012 Guest Lecturer, Oxford University, Harris-Manchester College.
Topic of Lecture: "Using Psychosocial Attributes in Terrorist Profiling to Identifying Potential Security Threats".
- 2011 Guest Lecturer, Oxford University, Lincoln College.
Topic of Lecture: "Radicalization in Micro Communities".

Honors, Awards, and Prizes

University Undergraduate Teaching Award (nominee), Florida State University (2017).

University Undergraduate Teaching Award (nominee), Florida State University (2016).

Marine Leaders of the Americas, US Marine Corps (2015).

FSU Transformational Teacher Award, Florida State University (2015).

Public Private Partner of the Year, Florida Division of Emergency Management (2014).

University Undergraduate Teaching Award (nominee), Florida State University (2014).

Volunteer of the Year, FAVA/CA (2014).

Guardian of the Flame, Florida State University (2013).

Transformation Through Teaching, FSU Spiritual Life Project (2013).

(Nominee) FSU Transformational Teacher Award, Florida State University (2011).

(Nominee) FSU Transformational Teacher Award, Florida State University (2010).

Davis Productivity Award, State of Florida (2008).

for Florida State University's Exercise Preparedness Program.

Innovator of the Year, Florida State University (2008).

TEST Software Development.

Innovator of the Year, Florida State University (2007).

TEST Software Development.

Volunteer of the Year, FAVA/CA (2007).

Federal Emergency Management Agency Disaster Recovery Award, FEMA (1998).

AmeriCorps Leader of the Year, AmeriCorps NCCC (1996).

Internal Revenue Service Volunteer Award, IRS (1996).

Living Grant Americorps Leaders, Americorps (1995).

1 of 50 awards presented nationally.

Outstanding Service Award, The American Red Cross (1995).

Current Membership in Professional Organizations

AmeriCorps - National Board Member, Presidential Appointment (2016-2019)

Daughters of the American Revolution (DAR)

Florida Emergency Preparedness Association

International Association of Emergency Managers - previous Board Member

International Society for Crisis and Emergency Management (ISCEM/ICCEM) - Board Member

Korean International Emergency Management Organization

The International Emergency Management Society - previous Board Member

Teaching

Courses Taught

- Advanced Topics in Terrorism (PAD4375)
- Advanced Topics in Terrorism (PAD5977)
- International Terror Policy (PAD5837)
- International Terror Policy (PAD4084)
- Introduction to Terrorism: Preparedness and Response (PAD5376)
- Introduction to Terrorism: Preparedness and Response (PAD4374)
- Leadership and Communication in Emergency Management (PAD5373)
- Leadership and Communication in Emergency Management (PAD4372)
- Public Health and Emergency Management (PAD4936)
- Special Topics in Public Administration (PAD5935)
- Special Topics in Public Administration (PAD4936)
- * Homeland Security (PAD5936)
- * Homeland Security (PAD4936)
- * Selected Topics in Public Administration (PAD3931)
- * Foundations in Emergency Management (PAD4391)
- * Foundations of Emergency Management (PAD5397)

New Course Development

- Mega Disasters (2018)

Curriculum Development

- Women, Disasters, and Conflict (Graduate) (2016)
- Women, Disasters, and Conflict (Undergraduate) (2016)
- * International Terror Policy (Graduate) (2013)
- * International Terror Policy (Undergraduate) (2013)
- * Homeland Security (Graduate) (2011)
- * Homeland Security (Undergraduate) (2011)
- * Leadership and Communication in Emergency Management (Graduate) (2011)
- * Leadership and Communication in Emergency Management (Undergraduate) (2011)
- * Sunshine State Of Emergency (Undergraduate) (2011)
- * Public Health and Emergency Management (Graduate) (2007)
- * Public Health and Emergency Management (Undergraduate) (2007)
- * Advanced Topics in Terrorism (Graduate) (2004)
- * Advanced Topics in Terrorism (Undergraduate) (2004)
- * Business and Industry Emergency Planning Workshop for Florida Chapter and Capital Charter, American Red Cross (2003)
- * Introduction to Terrorism: Preparedness and Response (Graduate) (2003)

- * Introduction to Terrorism: Preparedness and Response (Undergraduate) (2003)
- * Project Management - Curriculum Development and Training for the Center for Professional Development, Florida State University (2001)
- * Training and Disaster Recovery, Florida Chapter, American Red Cross Disaster Services (2001)
- * Building Team and Leadership Programs for Above and Beyond, Toronto, Canada (2000)
- * Building Strategic Direction for the Florida chapter of the Salvation Army (1999)
- * Building Technology Teams and Leadership for Canadian Imperial Bank (1999)
- * Field Operational Procedures for the Florida Chapter of The Salvation Army Disaster Services (1999)

Doctoral Committee Member

- Song, M., graduate. (2017). *Self-Organized Interorganizational Networks for Collaborative Emergency Management: Collaboration Risk, Homophily, and Embeddedness.*
- * Jeong, H., graduate. (2008). *Extending the Present Understanding of Organizational Sensemaking Three Stages and Three Contexts.*
- * Choi, S., graduate. (2006). *When Practice Matters More Than Government Plans - A Network Analysis of Local Emergency Management.*

Master's Committee Cochair

- * Ashner, L., graduate. (2012). *An Investigation of a Group of Social Psychological Factors to the Impact of an Educational Television Program in the Ukraine.*

Master's Committee Member

- Clark, J., graduate. (2018). *Comprehensive exam.*
- Monell, K., graduate. (2018). *Authoritarianism in American Political Behavior & the 2016 Presidential Election.*
- Pena, I., graduate. (2018). *Comprehensive exam.*
- Saxner, R., graduate. (2018). *The Reduction of Inmate Recidivism within the United States.*
- Vasquez, P., graduate. (2018). *Comprehensive exam.*
- Pennant, C., graduate. (2017). *Capital Power: Options for Tallahassee's Power Grid.*
- Estilette, E., graduate. (2017). *Comprehensive exam.*
- Jackson, S., graduate. (2017). *Comprehensive exam.*
- Leyva, L., graduate. (2017). *Comprehensive exam.*
- McKeeby, J., graduate. (2017). *Comprehensive exam.*
- Parker, J., graduate. (2017). *Comprehensive exam.*
- Poggi, R., graduate. (2017). *Comprehensive exam.*
- Salgado, D., graduate. (2017). *Comprehensive exam.*
- Sleeth, D., graduate. (2017). *Comprehensive exam.*
- Smith, R., graduate. (2017). *Comprehensive exam.*
- Weins, J., graduate. (2017). *Comprehensive exam.*

Dunn, M., graduate. (2016). *Comprehensive Exam*.
Dwayne, D., graduate. (2016). *Comprehensive Exam*.
Goshco, G., graduate. (2016). *Comprehensive Exam*.
Hill, W., graduate. (2016). *Comprehensive Exam*.
Klunk, C., graduate. (2016). *Comprehensive Exam*.
McGuire, M., graduate. (2016). *Comprehensive Exam*.
Nieset, S., graduate. (2016). *Comprehensive Exam*.
Ramiasz, A., graduate. (2016). *Comprehensive Exam*.

Supervision of Student Research Not Related to Thesis or Dissertation

Rodgers, R. (Jan 2018–present).

Perceptions of 9/11.

Cotz, E. (Jan–May 2018).

"The Schism of Russian Propaganda".

Nieset, S. (Aug–Dec 2016).

* Berges, M. (May–Jul 2016).

* Rodgers, R. (Jan–May 2016).

* Sicard, S. (2015–16).

UROP Project - "Understanding the Haqqani Network of Afghanistan".

* Mendicino, R. (Aug–Dec 2015).

* Parks, D. (Aug–Dec 2015).

* Parks, D. (Jan–May 2015).

Invited Professional Presentation

Heffron-Casserleigh, A. (2018). *Exploring the Second Generation of Domestic Terrorists*.
Florida Department of Corrections.

Heffron-Casserleigh, A. (2018). *Exploring the Second Generation of Domestic Terrorists*.
Florida Commission on Offender Review.

News Interviews

- * Heffron-Casserleigh, A. S. (2010). *TERRORISM: HOW TO PREPARE AND PROTECT YOUR BUSINESS*. Travel Market Report.
<http://www.travelmarketreport.com/retail?articleID=4485&LP=1>.
- * Heffron-Casserleigh, A. S. (2006). *Bird Flu*. CBS Evening News.
<http://tvnews.vanderbilt.edu/program.pl?ID=826085>.

Research and Original Creative Work

Publications

Refereed Journal Articles

- * Heffron-Casserleigh, A. S., Broder, J. C., & Skillman, B. (2012). Organizational De-Evolution; the Small Group or Single Actor Terrorist. *WORLD ACADEMY OF SCIENCE, ENGINEERING AND TECHNOLOGY*, 64, 33. Retrieved from
<http://www.waset.org/journals/waset/v64.php>
- * Heffron-Casserleigh, A. S., Broder, J. C., & Skillman, B. (2012). Organizational De-Evolution; the Small Group or Single Actor Terrorist. *International Journal of Economics and Management Sciences*, 6, 121. Retrieved from
<http://www.waset.org/journals/ijems/v6.php>
- * Heffron-Casserleigh, A. S. (2009). Trigger Identification and the Narcissistic Rage Theory in Identifying Terrorist Characteristics. *International Journal of Emergencies and Crises Management*, 2, 2009, 17-26. Retrieved from ISSN: 1793-8326 doi:ISSN: 1793-8326

Refereed Book Chapters

- Heffron-Casserleigh, A., Broder, J., & Skillman, B. (2016). "Organizational De-Evolution; The Small Group or Single Actor Terrorist". In Lt Gen JS Bajwa (Ed.), *Indian Defence Review Vol 13.4*. New York, NY Lancer Publishers LLC. Retrieved from
https://books.google.com/books?id=PXS2DQAAQBAJ&pg=PT261&lpg=PT261&dq=Audrey+Heffron+Casserleigh&source=bl&ots=YmYK9OXHIF&sig=P1GEeGZ0GC_lcqJfL7hJ7Wa2U0&hl=en&sa=X&ved=0ahUKewi9i-HGIOPRAhXELSYKHXXUCKA
- * Heffron-Casserleigh, A. (2013). "Managing Public Health Expectations: The Micro Community Model of Biopreparedness". In CA Brebbia (Ed.), *Disaster Management and Human Health Risk III* (pp. 149-158). Wessex, UK, WIT Press. Retrieved from
<https://www.witpress.com/books/978-1-84564-738-4>

Refereed Proceedings

- * Heffron-Casserleigh, A. S., & Broder, J. (2013). Managing Public Health Expectations: the Micro Community Model of Bio-preparedness. In C.A. Brebbia, & Christine Young (Eds.), *Third International Conference on Disaster Management and Human Health* (pp. 149-158). A Coruna, Spain.
- * Merrick, D. F., Duffy, T., Heffron-Casserleigh, A. S., & Broder, J. C. (2013). Integrating Social Media Information and Intelligence into the Emergency Operations Center. In ISCRAM (Ed.), *ISCRAM 2013 Baden-Baden Germany* (pp. 6). ISCRAM.
- * Church, C., & Heffron-Casserleigh, A. S. (2011). Terrorists Exploitation of Information and Communication Technologies (ICTs). In H. Drager (Ed.), *TIEMS 2011* (pp. 7). Bucharest, Romania.
winner of TIEMS Annual Awards for Best Student Paper, and Best Research Paper.
- * McCoy, K., & Heffron-Casserleigh, A. S. (2011). Game Theory and Counter-Terrorism Strategy and Policy Development. In H. Drager (Ed.), *TIEMS 2011* (pp. 7). Bucharest, Romania.
winner of TIEMS Annual Awards for Best Student Paper, and Best Research Paper.
- * Peach, M., & Heffron-Casserleigh, A. S. (2011). Qualitative Research on Terror Network Influence in Indonesia. In H. Drager (Ed.), *TIEMS 2011* (pp. 7). Bucharest, Romania.
winner of TIEMS Annual Awards for Best Student Paper, and Best Research Paper.
- * Skillman, B., & Heffron-Casserleigh, A. S. (2011). An Organizationally Based Delineation of Foreign Terror Organizations. In H. Drager (Ed.), *TIEMS 2011* (pp. 7). Bucharest, Romania.
winner of TIEMS Annual Awards for Best Student Paper, and Best Research Paper.
- * Heffron-Casserleigh, A. S., & Broder, J. C. (2011). Organizational De-Evolution; the Small Group or Single Actor Terrorist. In Oxford Round Table (Ed.), *Oxford Round Table, University of Oxford, Lincoln College* (pp. 8). Santa Barbara, CA.
- * Heffron-Casserleigh, A. S. (2011). Computer Mediated Exercises in Spatial Relations. In *ICCEM 2011*. Kyoto, Japan.
- * Heffron-Casserleigh, A. S. (2011). Integrating Applied Emergency Management into Academic Programs. In Harald Drager (Ed.), *TIEMS* (pp. 5). Switzerland.
- * Heffron-Casserleigh, A. S., & Dilling, J. D. (2011). Computer Mediated Exercises in Spatial Relations. In Dr. Norio Okada (Ed.), *ICCEM*. Seoul South Korea.

- * Heffron-Casserleigh, A. S. (2010). Building Academic Emergency Management Programs within State Institutions. In IAEM Editorial Board (Ed.), *IAEM* (pp. 6). San Antonio, TX.

Refereed Tests, Instruments, or Assessment Measures

- * Heffron-Casserleigh, A. S. (2009). *Escambia Airport Control Exercise (ACE)*. City of Pensacola, FL.
- * Heffron-Casserleigh, A. S. (2008). *Epidemiology and Public Health Strike Teams*. Florida Regional Health Programs.
- * Heffron-Casserleigh, A. S. (2007). *Influenza Control Exercise (ICE)*. Florida Department of Health.
- * Heffron-Casserleigh, A. S. (2007). *Public Information Officer Training*. Florida Department of Law Enforcement.
- * Heffron-Casserleigh, A. S. (2007). *Zoonotic Table Top Exercise*. Florida Department of Health.
- * Heffron-Casserleigh, A. S. (2006). *Community Readiness Initiative" Computer Assisted Tabletop Bioterrorism Exercises for the State of Florida's Community Readiness Initiative*. Florida Department of Health.
- * Heffron-Casserleigh, A. S. (2005). *"Pandemic Pandemonium" Computer Assisted Tabletop Exercises*. Several Florida Counties.
- * Heffron-Casserleigh, A. S. (2004). *"Beleaguered Bus" Hospital Mass Contamination Response Exercise*. Florida Department of Health.
- * Heffron-Casserleigh, A. S. (2004). *"Bioshield" Full Scale Exercise*. Florida Department of Health.
- * Heffron-Casserleigh, A. S. (2004). *Agency for Health Care Administration Training on Agency Continuity of Operations Plans*. Agency for Health Care Administration.
- * Heffron-Casserleigh, A. S. (2003). *"Caduceus Shield" Full-Scale Bioterrorism exercise*. Florida Department of Health.

Invited Newsletter Articles

- * Heffron-Casserleigh, A. (2014, August). FEMA Corps and the Future of Emergency Management. *Corporation for National And Community Service*, 1. Retrieved from <https://nationalservice.tumblr.com/post/94644748912/fema-corps-and-the-future-of-emergency-management>

Nonrefereed Books

- * Heffron-Casserleigh, A. S., & Merrick, D. (2013). *Terrorism; WTF? Weapons, Tactics, and the Future*. Kendall-Hunt. Retrieved from <https://www.amazon.com/Terrorism-WTF-Weapons-Tactics-Future/dp/146523490X>
The ISBN for text is: 978-1-4652-2336-4.

Nonrefereed Proceedings

- * Brower, R., & Heffron-Casserleigh, A. S. (2010). Non-Profits and Emergency Management in Emerging Countries. In *De La Salle University* (pp. 9). Manila, Philippines.
- * Heffron-Casserleigh, A. S. (2009). Energizing Emergency Management Program Identifiers" Manila, Philippines. In David Cartes (Ed.), *ISSES* (pp. 6). Phillipines.

Nonrefereed Reports

- * Heffron-Casserleigh, A. S., McDaniel, R., & Florida Department of Health. (2009). *Turbulent Tide: Epidemiology & Environmental Health Team Exercises After-Action Report*. Florida Department of Health.
- * Heffron-Casserleigh, A. S. (2008). *Alternate Medical Treatment Site Exercises; After Action Reporting using Office of Domestic Preparedness Homeland Security Exercise and Evaluation Reporting*. Leon County Health Department.
- * Heffron-Casserleigh, A. S. (2008). *Environmental Health and Epidemiology State of Florida Exercises; After Action Reporting using Office of Domestic Preparedness Homeland Security Exercise and Evaluation Reporting*. Florida Department of Health.
- * Heffron-Casserleigh, A. S., Center for Disaster Risk Policy, Florida State University, & Knowles Video Inc. (2008). *Market Mayhem: University Active Shooter Functional Exercise After-Action Report*. Florida State University Emergency Management.

- * Heffron-Casserleigh, A. S. (2007). *After Action Reporting using Office of Domestic Preparedness Homeland Security Exercise and Evaluation Reporting for Radiological Exercises*. Florida Department of Health.
- * Heffron-Casserleigh, A. (2006). *Florida State University Pandemic Preparedness*. Tallahassee, FL.
<http://www.security.fsu.edu/pandemic.html>.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2004). *Bay County Florida Continuity of Operations Plan*. Bay County Florida.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2004). *Indian River County Florida Continuity of Operations Plan*. Indian River County Florida.
- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004). *Martin County Florida Continuity of Operations Plan*. Martin County Florida.
- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004). *St. Lucie County, Florida Continuity of Operations Plan*. St. Lucie County, Florida.
- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004). *The City of Port St. Lucie Florida Continuity of Operations Plan*. The City of Port St. Lucie Florida.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2003). *Agency for Health Care Administration Continuity of Operations Plan*. Agency for Health Care Administration.
- * Heffron-Casserleigh, A. S., Dilling, J., & McDaniel, R. (2003). *"Caduceus Shield" Video*. Capitol Region Hospitals.
- * Heffron-Casserleigh, A. S., Dilling, J., & McDaniel, R. (2003). *Florida Lottery Continuity of Operations Plan*. Florida Lottery.
- * Heffron-Casserleigh, A. S., Dilling, J., Miglino, J., & Knowles, K. (2003). *Exercise Bioshield*. Florida Department of Health.
- * Heffron-Casserleigh, A. S., Dilling, J., Rogaff, M., McDaniel, R., & Bitterli, B. (2002). *Hillsborough County Alternate Relocation Point Plan*. Hillsborough County Florida.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2001). *Making DCN Work for You*. Federal Emergency Management Agency (FEMA).
- * Heffron-Casserleigh, A. S., & Dilling, J. (2001). *Multi-Hazard Planning for Florida's Schools*. Florida Department of Education.

- * Heffron-Casserleigh, A. S., Dilling, J., McDaniel, R., & Knowles Video. (2001). *Safe Schools Video*. Florida Department of Education.
- * Heffron-Casserleigh, A. S. (2000). *Childcare and Parent Services (GACAPS) Database Procedural Manual*. Georgia Department of Children and Family Services.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2000). *In Search of the Perfect Manager*. Leon County, Florida.
- * Heffron-Casserleigh, A. S., & McDaniel, R. (2000). *Selection Criteria of 'Project Impact' Communities*. Florida Division of Emergency Management.
- * Heffron-Casserleigh, A. S., & McDaniel, R. (2000). *Weapons of Mass Destruction*. Florida Department of Health.
- * Florida Public Affairs Center. (1999). *Governors Wildfire Commission Report*. Office of the Governor.
- * Heffron-Casserleigh, A. (1999). *Aging Information Management System (AIMS) Database - Technical Manual*. MAXIMUS and Georgia Department of Aging Services.
- * Heffron-Casserleigh, A. S. (1999). *Economic Injury Modeling with the IMPLAN System*. Florida Department of Community Affairs.
- * Heffron-Casserleigh, A. S. (1999). *Management, Problem Solving, and Process Improvement*. Leon County, Florida.
- * Heffron-Casserleigh, A. S., Dilling, J., & McDaniel, R. (1999). *Economic Injury Assessment*. Florida Department of Community Affairs.
- * Heffron-Casserleigh, A. (1998). *Situational Leadership in Emergency Management Training Manual*. Federal Emergency Management Agency.
- * Heffron-Casserleigh, A. S. (1998). *Hurricane Shelter Evaluation*. Florida Division of Emergency Management.

Presentations

Invited Papers at Conferences

For invited papers at conferences, 77.8% were international, 22.2% were state in scope.

- * Heffron-Casserleigh, A. (presented 2014, April). *"Comparative Policy Regulation in Developing Countries and the Use of Technology Innovations in Disasters"*. Paper presented at International Exchange of Innovation in Disaster Technologies, University of Kerela, Kerala, India. (International)
- * Heffron-Casserleigh, A., & Broder, J. (presented 2013, June). *"Bioshield Exercise Results for Community Implementation and Expectations"*. Paper presented at International Conference on Disaster Management and Human Health: Reducing Risk, Improving Outcomes, Wessex Institute of Technology, A Coruña, Spain. (International)
- * Heffron-Casserleigh, A. S., & Brower, R. (presented 2010). *Non-Profits and Emergency Management in Emerging Countries*. Paper presented at the meeting of University of Philippines and De La Salle University. (International)
- * Heffron-Casserleigh, A. (presented 2009, September). *"Trigger Identification and the Narcissistic Rage Theory in Identifying Terrorist Characteristics"*. Paper presented at International Conference on Crisis and Emergency Management (ICCEM, International Conference on Crisis and Emergency Management (ICCEM, Seoul, Korea. (International)
- * Heffron-Casserleigh, A. (presented 2009). *"Toward a Global Definition of Terrorism"*. Paper presented at The International Emergency Management Society (TIEMS) Annual Conference, The International Emergency Management Society (TIEMS, Faroe Islands. (International)
- * Heffron-Casserleigh, A. S. (presented 2009). *Energizing Emergency Management Program Identifiers*. Paper presented at the meeting of ISSSES. (International)
- * Heffron-Casserleigh, A. S. (presented 2006). *Global Definition of Terrorism*. Paper presented at the meeting of US-Sino Public Administration Exchange. (International)
- * Heffron-Casserleigh, A. (presented 2005). *"Virtual Organizations and the 2004 Hurricane Season"*. Paper presented at Governor's Hurricane Conference, Florida GHC, Orlando, FL. (State)
- * Heffron-Casserleigh, A. (presented 2003). *Disaster Contractors Network" and "Making DCN Work for You"*. Paper presented at Governor's Hurricane Conference, Florida GHC, Palm Beach, FL. (State)

Refereed Papers at Conferences

For refereed papers at conferences, 81.3% were international, 18.8% were national in scope.

- * Heffron-Casserleigh, A., & Broder, J. (presented 2013, February). *"Using Psychosocial Attributes in Terrorist Profiling to Identifying Potential Security Threats"*. Paper presented at International Conference on Computer Research and Development (ICCRD), International Conference on Computer Research and Development (ICCRD). (International)

- * Heffron-Casserleigh, A. (presented 2013). *"Community Based Innovation in Disaster Response"*. Paper presented at American Society of Public Administration, American Society of Public Administration, New Orleans, LA. (National)

- * Heffron-Casserleigh, A. S., & Church, C. (presented 2011). *Terrorists Exploitation of Information and Communication Technologies (ICTs)*. Paper presented at TIEMS 2011, TIEMS. (International)

Student Paper -Casserleigh was listed as 1st Author bc C. Church could not attend conference.

- * McKoy, K., & Heffron-Casserleigh, A. S. (presented 2011). *Game Theory and Counter-Terrorism Strategy and Policy Development*. Paper presented at TIEMS 2011, TIEMS. (International)

Student Paper.

- * Peach, M., & Heffron-Casserleigh, A. S. (presented 2011). *Qualitative Research on Terror Network Influence in Indonesia*. Paper presented at TIEMS 2011, TIEMS. (International)

Winner of TIEMS Annual Awards for Best Student Paper, and Best Research Paper.

- * Skillman, B., & Heffron-Casserleigh, A. S. (presented 2011). *An Organizationally Based Delineation of Foreign Terror Organizations*. Paper presented at TIEMS 2011, TIEMS. (International)

Student Paper.

- * Heffron-Casserleigh, A. S. (presented 2010). *Building Academic Emergency Management Programs within State Institutions*. Paper presented at the meeting of IAEM. (National)

- * Heffron-Casserleigh, A. S. (presented 2009). *Trigger Identification and the Narcissistic Rage Theory in Identifying Terrorist Characteristics*. Paper presented at the meeting of ICCEM. (International)

- * Dilling, J., Heffron-Casserleigh, A. S., & Merrick, D. (presented 2008). *Computer Mediated Tabletop Exercises*. Paper presented at The International Emergency Management Society (TIEMS) Annual Conference, The International Emergency Management Society, Prague, Czech Republic. (International)

- * Heffron-Casserleigh, A. S., & Merrick, D. (presented 2008). *Al-Qaeda: Still America's Greatest Threat?* Paper presented at The International Emergency Management Society (TIEMS) Annual Conference, The International Emergency Management Society (TIEMS, Prauge, Czech Republic. (International)
- * Stoughton, S., & Heffron-Casserleigh, A. S. (presented 2008). *A Meta Analysis of Fiscal Loss and Fraud Prevention in Disaster Recovery Consumer and Victim Populations.* Paper presented at The International Emergency Management Society (TIEMS) Annual Conference, The International Emergency Management Society, Prague, Czech Republic. (International)
Student Paper.
- * Heffron-Casserleigh, A. S. (presented 2007). *Profiling Suicide Terrorism.* Paper presented at The International Emergency Management Society (TIEMS) Annual Conference, The International Emergency Management Society, Karlobag, Croatia. (International)
- * Heffron-Casserleigh, A. S. (presented 2006). *Toward a Global Definition of Terrorism.* Paper presented at US-Sino Public Administration Exchange, Chinese Academy of Public Administration, Beijing, China. (International)
- * Rogoff, M., Dilling, J., & Heffron-Casserleigh, A. (presented 2003, June). *"Establishing a Modality for Continuity of Operations Planning - Case Study of Hillsborough County, Florida"*. Paper presented at International Emergency Management Society Conference, International Emergency Management Society, Sophia-Antipolis, France. (International)
- * Heffron-Casserleigh, A. S., Dilling, J., & McDaniel, R. (presented 2003). *Planning for Continuity of Government Operations.* Paper presented at the meeting of TIEMS, Bordeaux, France. (International)
- * Heffron-Casserleigh, A. S., Rogoff, M., & Dilling, J. (presented 2002). *The Engineering Element of COOP Planning.* Paper presented at the meeting of American Public Works Association. (National)

Nonrefereed Papers at Conferences

For nonrefereed papers at conferences, 100.0% were international in scope.

- * Grisales, J., Heffron-Casserleigh, A., & Broder, J. (presented 2011, September). *"Computer Mediated Exercises in Spatial Relations"*. Paper presented at International Conference on Crisis and Emergency Management (ICCEM), International Conference on Crisis and Emergency Management (ICCEM), Kyoto, Japan. (International)
Student Paper.

Invited Keynote and Plenary Presentations at Conferences

For invited keynote and plenary presentations at conferences, 100.0% were international in scope.

- * Heffron-Casserleigh, A., & Broder, J. (presented 2016, June). *"Crowd Sourcing as part of Disaster Response"*. Keynote presentation at Sustaining Good Communication for Global Crisis and Emergency Management, International Society of Crisis and Emergency Management (ISCEM), Lucerne, Switzerland. (International)
- * Heffron-Casserleigh, A. (presented 2015, September). *"Increasing the Use of Military Input at All Stages of Disasters in the Americas"*. Keynote presentation at Marine Leaders of the Americas Conference (MLAC), US Department of State and US Dept of Defense - Marine Corps SOUTHCOM, Cartagena, Colombia. (International)
- * Heffron-Casserleigh, A. (presented 2015, April). *"Punctuated Equilibrium and Policy Considerations"*. Keynote presentation at Global Disaster Risk and Emergency Management, International Conference on Crisis and Emergency Management (ICCEM), Seoul, Korea. (International)
- * Heffron-Casserleigh, A., & Broder, J. (presented 2014, October). *"The Use of Unmanned Aerial Vehicles in Emergency Management; an International Policy Comparison"*. Keynote presentation at The International Emergency Management Society (TIEMS) Annual Conference, The International Emergency Management Society (TIEMS), Nigata, Japan. (International)
- * Heffron-Casserleigh, A. (presented 2013, October). *"Combining Psychosocial Attributes with Bio-indicators to Identify Malintent"*. Keynote presentation at The International Emergency Management Society (TIEMS) Annual Conference, The International Emergency Management Society (TIEMS), Velaux, France. (International)
- * Heffron-Casserleigh, A., & Broder, J. (presented 2013, October). *"A Review of Contemporary Security Aggregation Systems in the United States"*. Keynote presentation at International Conference on Crisis and Emergency Management (ICCEM), International Conference on Crisis and Emergency Management (ICCEM), Chonju, Korea. (International)
Sponsored by Korea Disaster Relief Association / Disaster Management Research Institute.
- * Heffron-Casserleigh, A. (presented 2012, October). *"Organizational De-Evolution; the Small Group or Single Actor Terrorist"*. Keynote presentation at International Conference on Crisis and Emergency Management (ICCEM), International Conference on Crisis and Emergency Management (ICCEM), Tallahassee, FL. (International)
- * Heffron-Casserleigh, A. S. (presented 2011, June). *Program Partnership; Creating the "Pracademic" Environment*. Keynote presentation at The International Emergency Management Society (TIEMS), TIEMS, Bucharest, Romania. (International)

- * Heffron-Casserleigh, A. S. (presented 2011). *Integrating Applied Emergency Management into Academic Programs*. Keynote presentation at TIEMS 2011, TIEMS, Bucharest, Romania. (International)
- * Heffron-Casserleigh, A. S. (presented 2009, September). *Unifying a Global Definitions of Terrorism*. Keynote presentation at International Conference on Crisis and Emergency Management (ICCEM), ICCEM, Seoul, South Korea. (International)
- * Heffron-Casserleigh, A. S. (presented 2008). *Unifying Global Definitions of Terrorism*. Keynote presentation at the meeting of ICCEM, Korea. (International)

Invited Presentations at Conferences

For invited presentations at conferences, 33.3% were international, 66.7% were state in scope.

- * Heffron-Casserleigh, A. S. (presented 2005). *Tabletop Exercise System Technology (TEST) Software*. Presentation at the meeting of Florida Emergency Preparedness Association. (State)
- * Heffron-Casserleigh, A. S. (presented 2005). *Virtual Organizations and the 2004 Hurricane Season*. Presentation at Governor's Hurricane Conference 2005, GHC. (State)
- * Heffron-Casserleigh, A. S., Dilling, J., & Rogoff, M. (presented 2003). *Establishing a Modality for Continuity of Operations Planning*. Presentation at International Emergency Management Society Conference at Sophia-Antipolis, Provence, France, International Emergency Management Society. (International)

Refereed Presentations at Conferences

For refereed presentations at conferences, 60.0% were national, 40.0% were state in scope.

- * Heffron-Casserleigh, A., & Dilling, J. (presented 2006). *"Virtual Organizations and the Emergency Response Environment"*. Presentation at Academy of Management - Annual Conference, Academy of Management, Atlanta, GA. (National)
- * Heffron-Casserleigh, A. S., & Dilling, J. (presented 2005). *Collaborative Universities*. Presentation at International Association of Emergency Managers Annual Conference, International Association of Emergency Managers, Orlando, FL. (National)
- * Heffron-Casserleigh, A. S., & Dilling, J. (presented 2005). *Instructional Systems and the Rapid Prototype Model*. Presentation at International Association of Emergency Management (IAEM) Annual Conference, International Association of Emergency Management (IAEM), Orlando, FL. (National)

- * Heffron-Casserleigh, A. S. (presented 2003). *Disaster Contractors Network and Making DCN Work for You*. Presentation at the meeting of Florida Emergency Preparedness Association. (State)
- * Heffron-Casserleigh, A. S. (presented 2000). *Disaster Contractors Network and Virtual Organizations in Emergency Management*. Presentation at Florida Emergency Preparedness Association 1999, 2000, 2003, Florida Emergency Preparedness Association. (State)

Refereed Presentations at Symposia

For refereed presentations at symposia, 100.0% were international in scope.

- * Heffron-Casserleigh, A. S., Broder, J., & Skillman, B. (presented 2011). Organizational De-Evolution; the Small Group or Single Actor Terrorist. In *Oxford Round Table*. Presentation at the meeting of Lincoln College, Oxford, England. (International)

Invited Workshops

For invited workshops, 33.3% were international, 66.7% were local in scope.

- * Heffron-Casserleigh, A. S. (2006). *Disaster Planning for the Community Farmer*. Workshop delivered at Blue Mountain of Jamaica/FAVA/CA. (Local)
- * Heffron-Casserleigh, A. S. (2006). *Elements of Communication and Notification in Limited Technology Environments*. Workshop delivered at Blue Mountain Coffee Cooperative Community Disaster Planning, Green Hills, Jamaica. (Local)
2007 FAVA/CA Volunteer of the Year Award.
- * Heffron-Casserleigh, A. (1999, October). *U.S Exchange Representative*. Workshop delivered at World Disaster Manager Conference, Caserta, Italy. (International)

Information and Communication Technology

Computer Software Development

- * Heffron-Casserleigh, A. S. (2004). *Disaster Contractor Network (DCN)* [Computer software]. Florida Department of Community Affairs.
- * Heffron-Casserleigh, A. S. (2003). *Tabletop Exercise System Technology (TEST)* [Computer software]. Center for Disaster Risk Policy.

Patented Inventions

- * Heffron-Casserleigh, A., Dilling, J., McDaniel, R., & Broder, J. (submitted). *TEST - Tabletop Exercise System Technology*. Software. Retrieved from <https://provost.fsu.edu/wp-content/uploads/2017/11/CIR2013.pdf>

Contracts and Grants

Contracts and Grants Funded

- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (Jul 2009–Jul 2010). *Construction Industry Economic Stimulus Initiative*. Funded by Workforce Florida Inc. (None). Total award \$392,000.
- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (Mar 2009–Aug 2009). *Universities Project*. Funded by Florida Division of Emergency Management. (09PG-24-13-00-05). Total award \$250,000.
- * Heffron-Casserleigh, Audrey S (PI). (Mar 2009–Mar 2010). *Emergency Procedures and Training for Affordable High-Ri*. Funded by Atlanta Housing Authority. (2009-0011001). Total award \$77,490.
- * Heffron-Casserleigh, A. S., & McDaniel, R. (2009–2009). *Turbulent Tide: Epidemiology & Environmental Health Team Exercise and After-Action Report*. Funded by Florida Department of Health. Total award \$70,000.
- * Heffron-Casserleigh, A. S. (2008–2008). *Alternate Medical Treatment Site Exercises; After Action Reporting using Office of Domestic Preparedness Homeland Security Exercise and Evaluation Reporting*. Funded by Leon County Florida Health Department. Total award \$144,678.
- * Heffron-Casserleigh, A. S. (2008–2008). *Environmental Health and Epidemiology State of Florida Exercises; After Action Reporting using Office of Domestic Preparedness Homeland Security Exercise and Evaluation Reporting*. Funded by Florida Department of Health. Total award \$44,000.
- * Heffron-Casserleigh, A. S., Center for Disaster Risk Policy, & Florida State University. (2008–2008). *Market Mayhem: University Active Shooter Functional Exercise And After-Action Report*. Funded by Florida State University Emergency Management. Total award \$250,000.

- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (Oct 2007–Jun 2008). *DCN 2007-2008*. Funded by Florida Division of Emergency Management. (08RC-B5-13-00-05-179). Total award \$200,000.
- * Heffron-Casserleigh, A. S. (2007–2007). *After Action Reporting using Office of Domestic Preparedness Homeland Security Exercise and Evaluation Reporting for Radiological Exercises*. Funded by Florida Department of Health. Total award \$111,116.
- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (May 2006–Sep 2006). *Resource Identification Strategy Re-Engineering*. Funded by Florida Department of Communit. (06DB-3F-12-00-22-005). Total award \$138,440.
- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (May 2006–Aug 2006). *Business Recovery and Recovery Funding Workshop*. Funded by Florida Department of Communit. (06DB-3F-12-00-22-003). Total award \$90,000.
- * Heffron-Casserleigh, Audrey S (PI), & Dilling, J. D. (Oct 2005–Jun 2006). *Educational Facilities Disaster and Crisis Management*. Funded by Florida Dept of Ed - SDE. (371-93500-6P001). Total award \$77,000.
- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (Apr 2005–Nov 2005). *RCMP Project Planning*. Funded by Florida Department of Communit. (05RC-11-13-00-22-455). Total award \$65,000.
- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (Apr 2005–Sep 2005). *RCMP DCN*. Funded by Florida Department of Communit. (05-RC-11-13-00220011). Total award \$50,000.
- * Dilling, Janet D (PI), & Heffron-Casserleigh, A. S. (Sep 2004–Sep 2005). *Disaster Contractors Network 2004 Hurricane Season*. Funded by Florida Department of Communit. (05HF-f#-02-47-05-340). Total award \$150,000.
- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004–2004). *Martin County Florida Continuity of Operations Plan*. Funded by Florida Division of Emergency Management. Total award \$25,000.
- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004–2004). *Bay County Continuity of Operations Plan*. Funded by Florida Division of Emergency Management. Total award \$25,000.
- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004–2004). *Indian River County Florida Continuity of Operations Plan*. Funded by Florida Division of Emergency Management. Total award \$25,000.

- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004–2004). *St. Lucie County, Florida Continuity of Operations Plan*. Funded by Florida Division of Emergency Management. Total award \$25,000.
- * Heffron-Casserleigh, A. S., Dilling, J., & Florida Institute of Government. (2004–2004). *The City of Port St. Lucie Florida Continuity of Operations Plan*. Funded by Florida Division of Emergency Management. Total award \$25,000.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2003–2003). *Agency for Health Care Administration Continuity of Operations Plan*. Funded by Agency for Health Care Administration. Total award \$80,000.
- * Heffron-Casserleigh, A. S., Dilling, J., & McDaniel, R. (2003–2003). *Florida Lottery Continuity of Operations Plan*. Funded by Florida Lottery. Total award \$48,400.
- * Heffron-Casserleigh, A. S., Dilling, J., Miglino, J., & Knowles, K. (2003–2003). *Exercise Bioshield*. Funded by Florida Department of Health. Total award \$214,422.
- * Heffron-Casserleigh, A. S., & McDaniel, R. (2002–2002). *Weapons of Mass Destruction*. Funded by Florida Department of Health. Total award \$9,980.
- * Heffron-Casserleigh, A. S., Rogaff, M., Dilling, J., McDaniel, R., & Bitterli, B. (2002–2002). *Hillsborough County Alternate Relocation Point Plan*". Funded by Hillsborough County Florida. Total award \$426,750.
- * Heffron-Casserleigh, A. S., Rogaff, M., Dilling, J., McDaniel, R., & Bitterli, B. (2002–2002). *Hillsborough County Alternate Relocation Point Plan*. Funded by Florida Division of Emergency Management. Total award \$426,750.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2001–2001). *Making DCN Work For You*. Funded by Federal Emergency Management Agency (FEMA). Total award \$100,002.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2001–2001). *Multi-Hazard Planning for Florida's Schools*. Funded by Florida Department of Education. Total award \$77,000.
- * Heffron-Casserleigh, A. S., Dilling, J., McDaniel, R., & Knowles Video. (2001–2001). *Safe Schools*. Funded by Florida Department of Education. Total award \$64,000.
- * Heffron-Casserleigh, A. S. (2000–2000). *Childcare and Parent Services (GACAPS) Database Procedural Manual*. Funded by Georgia Department of Children and Family Services. Total award \$388,000.
- * Heffron-Casserleigh, A. S., & Dilling, J. (2000–2000). *In Search of the Perfect Manager*. Funded by Leon County, Florida. Total award \$23,000.

- * Heffron-Casserleigh, A. S. (1999–1999). *Management, Problem Solving, and Process Improvement*. Funded by Leon County, Florida. Total award \$12,900.
- * Heffron-Casserleigh, A. S. (1999–1999). *Economic Injury Modeling with the IMPLAN System*. Funded by Florida Department of Community Affairs. Total award \$18,583.
- * Heffron-Casserleigh, A. S., Dilling, J., & McDaniel, R. (1999–1999). *Economic Injury Assessment*. Funded by Florida Department of Community Affairs. Total award \$497,935.
- * Heffron-Casserleigh, A. S. (1998–1998). *Hurricane Shelter Evaluation*. Funded by Florida Division of Emergency Management. Total award \$12,000.
- * Heffron-Casserleigh, A. S. (1998–1998). *Governor's Wildfire Commission*. Funded by Governor's Wildlife Commission. Total award \$8,000.

Contracts and Grants Denied

- * Heffron-Casserleigh, A. (2009). *Comprehensive Emergency Management Plan*. Submitted to Florida Department of Transportation.
- * Dilling, J., & Heffron-Casserleigh, A. (2005). *Risk Communication in Support of the Strategic National Stockpile*. Submitted to Florida Department of Health.
- * Dilling, J., & Heffron-Casserleigh, A. (2005). *Tabletop Exercise to Validate the Royal Canadian Mounted Police Forensic Crime Scene Handbook*. Submitted to National Terrorism Preparedness Institute.

Service

Florida State University

FSU University Service

member, University Student Academic Relations Committee (2017–2020).

FSU Department Service

- * Committee Member for Bright, Burke, Hall, Kaiser, de Guzman, Matthews, Martinez, Griffith, International Affairs Master's Comprehensive Exam Committee (2015).

- * Committee for Houston, Rybnicky, Bewwiechin, Dharmakirthi, Rivers, Duggleby, Ford, Makowski, Seaman, International Affairs Master's Comprehensive Exam Committee (2014).

The Profession

Interviews

- George C. Marshall Center. (2016, December). Marshall Center Faculty's Zeneli Speaks to Students at Florida State University. *Marshall Center Faculty's Zeneli Speaks to Students at Florida State University* [Web Publication]. Retrieved from <http://www.marshallcenter.org/mcpublicweb/en/nav-itemid-fix-news-en/2111-art-news-1-7-dec-16-en.html>
- * Kalia Larivere. (2016, June). Domestic Violence and Our Perceptions of Terrorism. *Burning Tree Magazine* [Magazine]. Retrieved from <http://burningtreamagazine.com/2016/06/28/domestic-violence-and-our-perceptions-of-terrorism/>
- * Science Coalition. (2016, March). Why does Science Matter. *Science Coalition* [Video]. Retrieved from <https://twitter.com/scicoalition/status/704739282171244546>
- * Rick Jervis. (2013, March). Body buried in Fla. sinkhole leaves troubling questions. *USA Today* [News]. Retrieved from <http://www.usatoday.com/story/news/nation/2013/03/16/body-sinkhole-buried/1987861/>
- * Plain Dealer Wire Service. (2010, November). A disaster! Presidential declarations hit a record. *The Plain Dealer*. Retrieved from http://www.cleveland.com/nation/index.ssf/2010/11/a_disaster_presidential_declar.html
- * Marilee Crocker. (2010). Terrorism: How to Prepare and Protect Your Business. *Travel Business* [Magazine]. Retrieved from <http://www.travelmarketreport.com/articles/Terrorism-How-to-Prepare-and-Protect-Your-Business>
- * CBS - Jacksonville. (2006, March). Pandemic Preparedness. *Pandemic Preparedness* [News Video]. Retrieved from http://www.cbs47.com/news/local/story.aspx?content_id=FA39CE88-9F32-4079-8489-28426E7FA779

- * WTOC - Georgia. (2006, March). Preparing in Case of Bird Flu Outbreak. *Preparing in Case of Bird Flu Outbreak* [News]. Retrieved from <http://www.wtoc.com/global/story.asp?s=4679224&ClientType=Printable>
- * CBS News. (2006, March). WHO: Human Bird Flu Deaths Top 100. *WHO: Human Bird Flu Deaths Top 100* [News]. Retrieved from <http://www.cbsnews.com/stories/2006/03/21/health/main1428489.shtml>
- * WCTV, & Winnie Anne Wright. (2004, April). Local Expert Sounds Off On Conflict Between Ukraine And Russia. *Local Expert Sounds Off On Conflict Between Ukraine And Russia* [News]. Retrieved from <http://www.wctv.tv/home/headlines/Local-Expert-Sounds-Off-On-Conflict-Between-Ukraine-And-Russia-248452161.html>

The Community

- * Board Member, Friends of the Leon County Library (2010–2013).

Consultation

- Dominica, Community Emergency Response Training (CERT). Volunteer - Training members of the Dominica Government on the role CERT can play in responding to disasters (2016).
- * Candlearea Mining Company. Chilean Community Disaster Planning in Atacama Chile, in partnership with Candlearea Mining Company (2015–2016).
Volunteer.
- * Belize Red Cross. Infrastructure survey mapping of San Mateo community on Ambergris Caye, Belize. This project utilized 8 student researchers and 3 faculty (2014–2015).
<http://belize.cdrp.net/report/>.
- * Haiti Office of Emergency Management. Vulnerability assessment and training development for Ile a Vache, Sud Department, Haiti. Spanning five months and involving four FSU EMHS faculty and ten student researchers, the 2014 project was a unique opportunity to learn preparedness and mitigation while building community resilience in Haiti (2014–2015).
<http://aems.cdrp.net/aems-2014-report/>.
- * Ghana's National Disaster Management Organization. Foundational Concepts for Municipalities with regard to disaster planning, Accra, Ghana (2010–2011).
Travel provided by the US Department of State, time was donated.

- * South Korean Secret Service. Integrating Incident Command Standards Agency and Inter-Agency Wide (2009–2010).
Non-compensated consulting.
- * Blue Mountain Coffee Cooperative. Planning at the Community Level "Elements of Communication and Notification in Limited Technology Environments" - Green Hills, Jamaica (2006).
Travel provided by Florida Alliance for Volunteer Action in the Caribbean and the Americas (FA / VACA).
- * Emergency Response and Educational Consultants. Strategic National Stockpile and Points-Of-Distribution Training (2003–2004).
- * Indiana State Department of Health. Strategic National Stockpile Exercises (2003–2004).
- * University of Belize. Emergency Planning (pro bono) (2001–2002).
- * Ships Analytics / The Korean Government. Emergency Management System Requirements for the Government of Korea (2001).
- * Ships Analytics. Information System Design for Development of Emergency Management Software (1999–2000).

Creation of the Student Volunteer Corps for Hurricane Maria

- * Heffron-Casserleigh, A. (2001). *A student volunteer organization that matched students with placement at state and local government to support their hurricane response and preparedness efforts.*

News Interviews

- * Heffron-Casserleigh, A. S. (2006). *Preparing in Case of Bird Flu Outbreak.* WorldNow and WTOC, a Raycom Media Station.
[http://www.wtoc.com/global/story.asp?s=4679224&ClientType=Printable.](http://www.wtoc.com/global/story.asp?s=4679224&ClientType=Printable)

* Professional activities that occurred prior to my last promotion review.